



KANSAS CITY PALLIATIVE HOME HEALTH CARE

HOW CARE BEGINS

Care starts with a phone call from the patient's physician, a hospital staff member, a family member or the patient. Call 816-363-2600 for more information or to arrange to meet with one of our staff to learn more about how we can help you. With the agreement of the patient's physician, services can start as soon as the patient is ready.

*"They talked to my doctors to coordinate my care and medications."
- A patient*



ABOUT KANSAS CITY HOSPICE & PALLIATIVE CARE

Palliative Home Health Care is a program of Kansas City Hospice & Palliative Care, a nonprofit organization that has been enhancing life for the seriously ill and their families in the greater Kansas City area since 1980. Our other programs include:

- Kansas City Hospice, providing comfort and care to patients at home, assisted living or nursing homes.
- Kansas City Hospice House, an inpatient facility offering expert care 24 hours a day in a homelike setting.
- Kansas City Palliative Medicine, physicians specializing in comfort care and symptom management.
- Passages, counseling and resources.
- Carousel, pediatric hospice, palliative care and perinatal care.

For more information about Kansas City Hospice & Palliative Care, call 816-363-2600 or visit www.kansascityhospice.org.

"They got us through a rough time and taught us how to handle things on our own." - Wife of a patient



**Kansas City Palliative Home Health Care
9221 Ward Parkway, Suite 100
Kansas City, MO 64114
816-363-2600**



Kansas City Hospice & Palliative Care

www.kansascityhospice.org

A certified home health agency in Missouri and Kansas

Palliative Home Health Care is a program of Kansas City Hospice & Palliative Care, a nonprofit organization that has been serving the needs of the seriously ill and their families in the Kansas City area since 1980.

Kansas City Hospice & Palliative Care does not discriminate on the basis of age, race, color, national origin, gender, sexual orientation, handicap/disability or religious beliefs.

A unique home health program that specializes in caring for people at any stage of potentially life-limiting illness or with declining health

Do you or a loved one...

- *Have a serious illness?*
- *Receive chemotherapy, radiation or other treatments?*
- *Need additional help with pain and symptoms at home?*
- *Need support for your family, too?*

If so, Kansas City Palliative Home Health Care can help.

When a potentially life-threatening illness or deteriorating health causes pain or other problems, Palliative Home Health Care offers extra professional care and support at home to maximize comfort and quality of life, while patients and their doctors continue to work toward a cure or manage the condition. Palliative (pal-lee-uh-tiv) means comfort.

Our team provides care and education to help you and your family understand your illness, symptoms, treatments and side effects. Patients and families also receive help coping and help obtaining other resources. It's about making the most of life. Palliative Home Health Care is for patients who have a need for skilled care. Services are

usually funded through the home health benefits under Medicare, Medicaid and private insurance policies, and some policies require patients to be homebound to receive coverage. As part of a nonprofit organization, we strive to serve all in need. We will help you figure out your insurance coverage or eligibility for assistance.

PROVEN BENEFITS

Studies have shown that patients receiving palliative care at home have fewer emergency room visits, a decreased length of inpatient hospital stays, better health care outcomes and higher rates of satisfaction with their care.

THE PALLIATIVE HOME HEALTH CARE TEAM

Team members make home visits as ordered by the patient's physician and can provide additional visits to respond to changes and to meet the patient's needs and wishes.

Each patient has a registered nurse. Other team members who are available as needed include a social worker, home health aide, physical and occupational therapists, chaplain, lymphedema specialist, art and music therapists, and child/teen specialist.



“My nurse took time to listen to me and explain things in a way I could understand—how to take my medicine, what side effects to look for and what’s normal.” – A patient

In addition, our advanced practice nurse and consulting physicians, specialists in palliative medicine, are available as a resource to patients and their physician at their physician's request, and can make home visits if needed.

INDIVIDUALIZED CARE

- Expert treatment of pain and other symptoms, such as shortness of breath, nausea, constipation, loss of appetite or difficulty sleeping.
- Educating the patient and family on medications, the disease process, symptoms and how to conserve energy.

- On-call nurses 24 hours a day, seven days a week, for questions and visits.
- Emotional and spiritual support for patients and family members.
- Helping families understand the best ways they can assist the patient.
- Communicating with the patient's physicians and other health care providers to coordinate care.
- Discussing choices for care and exploring goals of patients and their families.
- Easing transitions, such as to hospice if needed, or back to the patient's own daily routine if services are no longer needed. Patients may go to the hospital if desired.

ELIGIBILITY

Homebound patients who have any potentially life-threatening diagnosis and a need for skilled care are eligible for Palliative Home Health Care. We frequently serve patients who have cancer, chronic obstructive pulmonary disease, congestive heart failure, kidney disease, multiple sclerosis, HIV/AIDS or other chronic diseases with flare-ups.

Services are available in the greater Kansas City area in Missouri and Kansas.